



Pest Aware

Customer Prepare – Ant Service

Working in partnership with you.

Prior to your service:

- Please ensure general housekeeping is carried out.
- Clear bench tops of food items, ensure loose items are cleared around the floor areas.
- Most insecticides used by Rentokil companies are considered of low mammalian toxicity and most internal sprays will be odourless, you can be present during the service. People cannot be in “immediate vicinity” of pesticide application.
- If a member of the household is pregnant or may suffer from respiratory complaints as a precaution it is advisable they vacate the premises for a minimum of 4 hours after completion of our treatment. This may also apply to babies and young children particularly those that are still at the crawling stage.
- For external treatments pets such as dogs, cats, rabbits and guinea pigs must be isolated away from the treated areas until all treated areas are dry.
- Ensure all windows and doors are closed prior to and during treatment and until spray has dried
- If windows are treated runoff may occur that can be cleaned 24 hours after the service.
- Our qualified technician will complete a site risk assessment and provide you with a full treatment report, including recommendations for future prevention to your home.
- Our professional service is tailored to your home, and our technician will assess the best areas and methods to treat for your home based on the environment and infestation levels found.
- Please send your customer experience comments to customer-care-au@rentokil-initial.com

Visit our website for more information protecting your home and family from pests.

How to Ant-Proof Your Home

Most ants come inside your home looking for food. They are attracted by sweet and sticky substances. Ant proof your home by making food unavailable:

- Always cover food – who knows where that ant has been before it crawls across your food!
- Clean food and liquid spills immediately
- Clean food debris from under kitchen appliances
- Make sure all garbage cans are tightly sealed
- Keep compost piles enclosed and covered and as far from the house as possible.
- Put away pet food as soon as your pet has finished eating
- You can also help prevent Ants entering your home by sealing access points such as cracks and crevices in door and window frames.