



Pest Aware

Customer Prepare – Cockroach Service

Working in partnership with you.

Prior to your service:

- Please ensure general housekeeping is carried out prior to our service.
- Clear bench tops of food items, ensure loose items are cleared around the floor areas
- Most insecticides used by Rentokil companies are considered of low mammalian toxicity and most internal sprays will be odourless, you can be present during the service. People cannot be in “immediate vicinity” of pesticide application.
- If a member of the household is pregnant or may suffer from respiratory complaints as a precaution it is advisable they vacate the premises for a minimum of 4 hours after completion of our treatment. This may also apply to babies and young children particularly those that are still at the crawling stage.
- Ensure all windows and doors are closed prior to and during treatment and until spray has dried.
- For external treatments pets such as dogs, cats, rabbits and guinea pigs must be isolated away from the treated areas until all treated areas are dry.
- Our qualified technician will complete a site risk assessment and provide you with a full treatment report, including recommendations for future prevention to your home.
- Please send your customer experience comments to customer-care-au@rentokil-initial.com
- Our professional service is tailored to your home, and our technician will assess the best areas and methods to treat for your home based on the environment and infestation levels found.

How to Prevent Cockroaches

- Sealing entry points can help prevent cockroaches from entering the home. Key risks are gaps around pipes, drains and common walls with neighboring properties.
- German cockroaches tend to favour kitchens and can be prevented by keeping crumbs and other particles of food from accumulating in and around counters and cabinets.
- Store food in containers or in sealed plastic bags
- Clean all garbage and spills immediately
- Clean food debris from under refrigerators or ovens
- Clean used dishes immediately after meals
- Remove pet food, water and litter trays overnight
- Keep garbage or compost in sealed bins
- Do not leave liquids in sinks or buckets overnight