



Pest Aware

Customer Prepare – Rodent Service

Working in partnership with you.

Prior to your service:

- Please ensure general housekeeping is carried out prior to our service.
- Baits may be installed in enclosed roof spaces, internal areas such as cupboards and behind furniture. They may also be installed into enclosed sub floors.
- For external treatments pets such as dogs, cats, rabbits and guinea pigs must be isolated away from the treated areas until all treated areas are dry.
- Our qualified technician will complete a site risk assessment and provide you with a full treatment report, including recommendations for future prevention of pest activity to your home.
- Our professional service is tailored to your home, and our technician will assess the best methods to treat for your home based on the environment and infestation levels found.
- Please send your customer experience comments to customer-care-au@rentokil-initial.com

How to Rodent Proof Your Home

- A crucial step in eliminating rodents in your home is to remove whatever is attracting them to your home in the first place including food, water, and shelter. The first defense against a rodent infestation is to secure your home.
- Young rats and mice can get through very tiny openings, so it is important to seal holes and fit weather-stripping around exterior doors. Rentokil can provide you with a bristle strip solution.
- Beyond that, you can make your home less attractive by:
- Storing food in plastic or metal containers and keeping household garbage in closed bins and do not put meat into compost heaps.
- Checking that all drain pipes are in good working order.
- Trim vegetation away from your home.
- Eliminate clutter and items like firewood next to your home.
- Always ensure that foodstuffs are kept in areas inaccessible to rodents e.g. sealed cupboards or metal containers
- Ensure that food doesn't remain in pet feeding dishes overnight.