



Pest Aware

Customer Prepare – Spider Service

Working in partnership with you.

Prior to your service:

- Please ensure general housekeeping is carried out prior to our service.
 - Most insecticides used by Rentokil companies are of mammalian toxicity and most internal sprays will be odourless, you can be present during the service if only the exterior is being treated.
 - If a member of the household is pregnant or may suffer from respiratory complaints as a precaution it is advisable they vacate the premises for a minimum of 4 hours after completion of our treatment. This may also apply to babies and young children particularly those that are still at the crawling stage.
 - Ensure all windows and doors are closed prior to and during treatment and until spray has dried
 - For external treatments pets such as dogs, cats, rabbits and guinea pigs must be isolated away from the treated areas until all treated areas are dry.
 - Our qualified technician will complete a site risk assessment and provide you with a full treatment report, including recommendations for future prevention of activity to your home.
- Our professional service is tailored to your home, and our technician will assess the best methods to treat for your home based on the environment and infestation levels found.
 - Please send your customer experience comments to customer-care-au@rentokil-initial.com

How to Keep Spiders Away

There are several ways that you can help to prevent and control spider problems in your home:

- Vacuum regularly
- Remove noticeable webs
- Fill in gaps in walls and under doors to deter entry
- Remove sheltering sites like firewood piles and compost piles from near your home
- Use lighting in a way that is less attractive to the insects that spiders feed on
- Rentokil's Year Round Protection Plan can help you tackle the problem of spiders in your home in a safe, effective and professional way.