



Pest Aware

Customer Prepare – Textile Pest Service

Working in partnership with you.

Prior to your service:

- Please ensure general housekeeping is carried out prior to our service.
- Clean bench tops ensure all kitchen cupboards are emptied prior to treatment
- Ensure all other cupboards and drawers are emptied of all linen and clothing prior to treatment
- Book shelves are to be emptied.
- Clear all other storage areas where silverfish may be harbouring
- All loose articles should be removed from the floor.
- Wash all clothing and linen on high temperature prior to treatment
- Most insecticides used by Rentokil companies are considered of low mammalian toxicity and most internal sprays will be odourless, you can be present during the service. People cannot be in “immediate vicinity” of pesticide application.
- If a member of the household is pregnant or may suffer from respiratory complaints as a precaution it is advisable they vacate the premises for a minimum of 4 hours after completion of our treatment. This may also apply to babies and young children particularly those that are still at the crawling stage.
- Ensure all windows and doors are closed prior to and during treatment and until the spray has dried
- For external treatments pets such as dogs, cats, rabbits and guinea pigs must be isolated away from the treated areas until all treated areas are dry.
- Our qualified technician will complete a site risk assessment and provide you with a full treatment report, including recommendations for future prevention to your home.
- Our professional service is tailored to your home, and our technician will assess the best areas and methods to treat your home based on the environment and infestation levels found.
- Please send your customer experience comments to customer-care-au@rentokil-initial.com

Silverfish Habits

- Run quickly.
- Silverfish favour moist, warm conditions.
- Feed on food debris, starches and gums and are active at night.
- Minor pests of kitchens, libraries and commercial premises.

Common Clothes Moths Habits

- Adult does not feed. Runs rather than flies, avoids the light.
- Irregular holes made in fabrics.