



Pest Aware

Customer Prepare – Tick & Flea Service

Working in partnership with you.

Prior to your service:

- We require you to vacuum the carpets just prior to the treatment ensuring that the collection bag is then removed and disposed of.
- Your pets must undergo a flea treatment at the same time as the premise is treated you should seek veterinary advise for the correct procedure.
- It is important to examine your dog (s) daily for ticks. Fleas and ticks will need to be removed as per veterinary advise.
- All pet bedding such as blankets must be washed in hot water at the same time, suspension beds can be treated by us but only with client's agreement.
- All pets will need to be removed for 4 hours and it is best to have your dog/cat (s) having flea and tick treatment at this time offsite.
- Fish tanks must be covered and pumps turned off, bird cages taken away.
- All washing to be taken off the clothes line
- All carpet areas and carpet mats will need to be sprayed along possibly spraying sub floor and grass areas
- Your lawns will need to be freshly mowed and well watered, water restrictions permitting just prior to treatment.
- You will need to vacate the premises for approximately 4 hours or until carpets are dry. This is primarily to avoid walking on damp carpets
- Carpets should not be vacuumed for approximately 7 days.

- No warranty can apply where pets such as dogs and cats are present.
- Our professional service is tailored to your home, and our technician will assess the best areas and methods to treat your home based on the environment and infestation levels found.
- Please send your customer experience comments to customer-care-au@rentokil-initial.com

Brown Dog Tick Habits

- Australia has around 70 species of ticks, mostly natives but a few have been introduced. The Brown Dog Tick is prevalent throughout the Northern Territory.
- It is found on dogs, in kennels and houses, and occasionally on wildlife, but rarely on humans.
- In warm areas several generations of tick can be expected per year.
- The most common places for attachment on dogs are those areas the animal is unable to groom easily.